

Job Description

**Job Title: UI/UX
Developer/Creative**

Location: Office Based

Department: Development

Position Reports To: Development Team Lead

Company Overview

Gigaclear is a high growth company delivering fibre-optic broadband to underserved rural communities in England. Started in 2010, the company is expanding rapidly across England. With head offices based in Abingdon, Oxfordshire and a significant proportion of staff based in the field Gigaclear currently has over 300 employees and is pursuing ambitious growth plans.

Gigaclear is a fast growing, game changing builder and provider of pure fibre broadband services to residential customers and businesses in England. We have an ambition to make a significant difference to the broadband landscape in rural England and improve our customers lives through the provision of world class broadband services.

The core aim of the Development Team is to provide departments across the business with the software they need to work as effectively as possible. This means innovation, automating manual tasks or exploiting cutting edge technology to deliver value back to the business like the Lidar vehicle we have harvesting 3D geospatial data around the country or the use of AWS Cloud infrastructure to deploy our projects.

Purpose of the job

As a UI/UX Developer/Creative, you will work closely to the Marketing Department, to the Web Developer and with other Technology Teams, owning the creative development, deployment, operation and support of our Web applications, including our Website, ensuring the availability, performance, scalability and security of the applications. This role is a technical role with high degree of business user interaction. You will need to be able to communicate with and engage with users of varying levels of technical proficiency. We will support you in fulfilling your potential and you will benefit from training and development from our experienced and expert engineers.

Key Accountability & Responsibilities

- Develop and adapt design concepts from Marketing briefs, bringing simplicity and user friendliness to the design concepts
- Support the development and maintenance of the Company's brand, look and feel across several web applications including the Company's Website
- Produce Wireframes, Storyboards, User Flows, Site Maps and detailed layered graphics for web development
- Work together with the Developers to build and test various Web Applications and the Company Website ensuring quality, security and timely delivery
- Be able to work in an Agile/Scrum environment on multiple projects at the same time

Knowledge & Skills

- Required
 - Experience with UI/UX development (both Desktop and Mobile)
 - Experience with HTML/CSS/Javascript/JQuery
 - Understanding of Design and Layout Principles
 - Natural Creative talent
 - Detail focussed and quality driven
 - Understanding of SEO Strategies
 - Security focused and problem solver
 - Knowledge about App Development (both Android and iOS)
 - Passionate about building and maintaining UI/UX experiences
 - Continuous improvement of processes and practices
 - Ability to collaborate and communicate with others
- Nice to have
 - Experience with Drupal CMS
 - Experience with PHP and backend coding
 - Website debugging skills using debug tools like Chrome Inspector

Qualifications & Accreditations

Degree level of education or equivalent experience.

Our Values

Find a way - we will work together to deliver market-leading solutions and provide customer service excellence to our communities

Do the right thing - we always base our decisions on what we believe is fair, considerate and in the best interest of our customers and our colleagues

Be committed - we are all accountable for our actions and work relentlessly with our many customers to deliver on our promises

Keep it simple - we take potentially complex and confusing information and we make it easy for everyone to understand

This job description is not intended to be exhaustive. The post holder will be expected to adopt a flexible attitude to the duties which may be varied (after discussion), subject to the needs of the business and in keeping with the general profile of the role.